



April 2010 Telephone Seminars & Webinars

PENNSYLVANIA ASSOCIATION OF COMMUNITY BANKERS



2010 PACB
Education Series

The Legal Aspects of Checks

Deborah Crawford, gettechnical, inc.

April 13 • 3:00 - 4:30 PM

Have your tellers and frontline employees received effective training on your bank's liabilities with checks? For example, a customer wants to deposit a check made payable to her business into her personal account. Or, a customer requests that a Social Security check made payable to her minor child be deposited to her personal account. These and many more issues will be addressed in this important session. Have a copy of your bank's signature card/account agreement available while you listen to see if you are handling these issues properly.

HIGHLIGHTS

- Examine endorsements for businesses, powers of attorney, minors, and more
- Stop payment orders: cashier's checks, stale-dated, and post-dated checks
- Treasury checks, postal money orders, Social Security checks
- And many other issues concerning checks and liability

WHO SHOULD ATTEND?

All customer contact personnel, including tellers, bookkeepers, new account representatives, operations personnel, and management trainees

The Voice for Community Banking in Pennsylvania