



March 2010 Telephone Seminars & Webinars

PENNSYLVANIA ASSOCIATION OF COMMUNITY BANKERS



2010 PACB
Education Series

Managing & Monitoring High-Risk Customers

Deborah Crawford, gettechnical, inc.

March 9 • 3:00 - 4:30 PM

The requirements of the Bank Secrecy Act make identifying, managing, and monitoring high-risk customers **PRIORITY ONE** in 2010. There is a great deal to consider when formulating a flexible, meaningful program to protect your bank from money laundering and other types of financial crimes.

HIGHLIGHTS

- How to identify high-risk customers
- How do you monitor, manage, and change risk ratings on an on-going basis?
- Filing a SAR, repeated SAR filing, and account closing dos and don'ts
- Foreign companies and paperwork
- Using geography, products, services, and industry codes

WHO SHOULD ATTEND?

BSA officers/staff, security personnel, customer service representatives, branch managers, trainers, and anyone who monitors customer and risk assignment

The Voice for Community Banking in Pennsylvania